## Welcome to the NEW Army CBT Training System Welcome to E-Learning!

Welcome to the new registration process for Army e-Learning training. Registration has been automated with the Army Training Requirements and Resources System (ATRRS). Not only does ATRRS verify your eligibility for the program, it will also post successfully completed courses to the user's official ATRRS training record. The program continues at no cost to the individual or their organization. All active duty soldiers, members of the National Guard or Reserve as well as all Department of the Army civilian employees are authorized to access over 1,500 Information Technology, Business Skills, and Interpersonal Skills courses from any location, around the clock (24/7). Please follow the below steps for access to the New Army e-Learning/Web Based training:

- **Step 1.** Log onto: <a href="https://www.atrrs.army.mil/channels/eLearning/smartforce/">https://www.atrrs.army.mil/channels/eLearning/smartforce/</a>
- **Step 2.** Read the directions and click on either "ATRRS Application" or "Register for SmartForce" if you are ready to register
- **Step 3.** Read the eligibility requirements on this page before clicking on "continue". If you are not eligible for this program the system will not allow you to register.
- Step 4. On the next page: Enter your AKO User Name and AKO password, and click on submit
- **Step 5.** Once the system accepts your registration you will receive two emails on your AKO email account. One email has your SmartForce logon id (AKO User Name) and the address you will use to log onto SmartForce, and the second email will contain your password.
- **Step 6.** When you logon to SmartForce for the first time, it is HIGHLY recommended that you "Take a Tour" of the web site. Icon found at bottom right of screen. This is twelve minutes of very informative information on how to navigate the site and access courses.

For assistance with any difficulty in ATRRS, please logon to <a href="https://www.atrrs.army.mil/help">https://www.atrrs.army.mil/help</a>

For assistance with registration or any other difficulty you are experiencing, first read the Frequently Asked Questions below, if you can not find your answer, try calling 1-800-275-2872 or email <a href="mailto:help@atsc.army.mil">help@atsc.army.mil</a>

For assistance with program or contract management, please contact the Army CBT COR at cbtcor@secbmail.belvoir.army.mil

For assistance after registration, logon to SmartForce and use the Help buttons throughout the site, call 1-800-938-3247 or email <a href="mailto:support@smartforce.com">support@smartforce.com</a>.

Click the icon to view the Frequently Asked Questions (FAQs)